

Good afternoon,

The following email identifies current known issues from the migration:

1. **Skype for Business** – OIT is working on instructions for Skype for Business to clarify how to access Skype for Business.
2. **Temporary mailbox error in Outlook** – The error has been identified and OIT requests that employees ensure the login credentials are STARID@MINNSTATE.EDU. Synchronization of mail will take some time to propagate within Outlook, dependent on the size of the overall mailbox. You may use WEBMAIL (<https://login.microsoft.com>) or college website → Employee → Email) while the mailbox continues to synchronize.
3. **Shared Mailboxes** – Most users have stated that their Shared Mailboxes are appearing in Outlook and it reflects correct contents. We anticipate that these shared mailbox synchronization should be completed in the very near future. OIT will continue to keep you apprised of the status of shared mailboxes.

Resolved:

1. **Intranet Access** – Updates were made this morning to the Intranet site. Users should be able to access the site without issue.
2. **Global Address List** – The Global Address List for Anoka-Ramsey Community College and Anoka Technical College accurately reflect campus affiliations.

Thank you again for your patience and cooperation!

**Service Desk | Office of Information Technology
Anoka Technical College | Anoka-Ramsey Community College
763-433-1510**

Reminder: Office 365 Shared Tenant Migration – June 15-16, 2019. Click [ATC](#) or [ARCC](#) for more information!

Please note: The Office of Information Technology will NEVER ask for email account validation, personal information (SSN, etc.) or a username and password via email.

